**UX designer - Operation Systems**

Reporting to Head of Operation Systems

Europe's leading online grocery delivery service. Using technology to deliver weekly shopping (17 000 SKUs) in less than three hours in 15 minute time slots, saving our customers time and giving them freedom and flexibility.

The world needs a better food system, one that is more sustainable, more inclusive and which brings healthier and more personalised food to all. Rohlik Group is leading this change. In every city we carefully select the best quality and freshest local produce to save our customers time; from butchers to bakery, and fresh produce directly from farmers via our unical

que Farm-to-Door program. We carry all the favourite brands, plus a range of affordable own-label products, so our customers don’t miss out on what they love.

**Department Overview**

Operations Systems department is tasked to bring innovations enhancing efficiency and quality of all operations processes - starting from receipt of the goods to our fulfilment centres up to the delivery to our customers.

All our core systems are developed inhouse including integration of automated solutions.

**Role Overview**

As a UX Designer in our team, you'll play a pivotal role in creating modern and effective internal systems and applications that drive our operations. You'll collaborate with various teams on specific projects and be responsible for developing a unified UX concept and master UI for Operations.

We're looking for someone who not only excels in user interface design but is also passionate about understanding and optimising end-to-end processes. If you're experienced in designing complex systems and have a zeal for process improvement and enhancing user experiences, we'd love to meet you.

**What we expect from you** (please fill)

* Definition and implementation of common UX standards across all internal operations applications to ensure a cohesive user experience.
* Creating and improving UX for internal applications and tools used by teams across operations, focusing on usability and efficiency.
* Designing intuitive interactions and information architecture aimed at simplifying and streamlining work processes.
* Collaborating with the product team, developers and other stakeholders to develop final applications (from wireframes to high-fidelity prototypes)
* Active participation in optimising internal processes and designing their digital solution to improve overall operational efficiency.
* Maintaining consistency within the company's design standards and visual identity.
* Constantly monitoring and implementing the latest trends and innovations in UX and digital products.
* Collecting and processing feedback from internal users to continuously improve and optimise workflows.

**What we look for** (please fill)

* Experience in designing internal systems or applications, experience with design of solutions for operations (warehouse / logistics) is considered an advantage
* Strong feel for user needs and ability to create solutions tailored to specific work processes
* Direct interaction with end users is necessary (visits of warehouses and communication with end users)
* Hands-on experience with tools such as Figma or other design programs
* Good knowledge of the principles of user research, prottesting and analytical thinking
* Interest not only in design, but also in optimising processes and improving the efficiency of work tools
* Ability to collaborate with developers, product managers and other teams
* Knowledge of current design trends, working with typography and visual consistency

**What we offer**

* Opportunity to participate on the development of key innovations bringing operations to the next level and directly impacting company results
* We will implement your good ideas almost immediately – not waiting for the approval of the headquarters somewhere in the world
* You will not be bound by corporate processes
* Your work will be innovative and meaningful, we do not want to follow trends, but set them
* Work in a friendly and open team that encourages innovation and creativity
* Last but not least, we mainly offer a fair reward and the possibility of professional growth and education, also a great bunch of people around and a legendary company events

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